

**Step Forward** was formerly the Council for Economic Opportunities in Greater Cleveland.

## Individual and Family Programs Professional Development

January 2021 - December 2021

**100%**

of clients that secured employment with Professional Development Services assistance maintained employment for 90 days.



**93%**

of the clients that completed our Five-Day Job Readiness Workshop were certified in financial literacy.



**88%**

of the clients that completed Microsoft Office Software Training were referred to other Professional Development Services training programs to achieve their educational pathway goals.



**88%**

of clients enrolled in our Adult Basic Literacy Skills Workshop showed improved literacy skills.

